Facebook Marketing Audit

Review the following Facebook channels and make note of any changes or additions you might consider implementing.

Fa	cebook Profile:
	High quality profile picture and cover that shines a positive light on your brand
	Link to Facebook Business Page
	Brand-friendly About page
	Business and Social Media links
Po	ossible changes:
Fa	cebook Business Page
	Compelling cover with call-to-action button
	High quality logo
	Relevant category & username
	Complete About section with attention-getting copy
	Appropriate tabs
	Website and Social Media links

Possible changes:
Facebook Groups
☐ Quality Group Cover
☐ Link to Facebook Business Page
☐ Relevant group type and purpose
☐ Clear and concise group description
☐ Custom Group URL
Possible changes:
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Facebook Messenger
☐ Facebook Messenger enabled on Business page
☐ Facebook Messenger username and link
☐ Message greeting and instant reply

☐ Use of a Chat Bot		
☐ Effective customer service		
Possible changes:		
Facebook Ads		
☐ Most recent ads campaign		
☐ Targeted and clear ad sets (audiences)		
☐ Strong ad copy and images		
☐ Campaign results		
☐ Quality landing page (Consider the many amazing templates at <u>LeadPages.</u>)		
Possible changes:		
MEDIUM		
Visual Posts		
☐ High quality images		

☐ Relevant and engaging copy		
☐ Clear call to action (if it is a link post)		
Facebook Live and Native Videos		
☐ Frequency of native video posts or FB Lives		
☐ Video engagement levels		
Facebook Stories		
☐ Frequency of Facebook Stories		
☐ Level of engagement (reactions & replies)		
Facebook Content		
☐ Consistency of content posts		
☐ Type of content		
☐ Average ratio of content posts (< 20% promotional)		
☐ Level of engagement		
Possible changes:		